



Engineering & Production Support for a Wealth Platform

Strengthening Wealth Platform Delivery from Development to Production



Client

Leading Wealth & Financial Services Organization

Industry

Wealth Management & Financial Services

Focus

Software Engineering, QA, Release & Production Support

The Challenge

A wealth-platform environment needed to support continuous application change while maintaining the quality, reliability, and operational continuity of client-facing systems.

The engagement combined new feature development and enhancements with functional and automated testing, release support, production maintenance, incident resolution, and ongoing documentation.

Continuous Change

New features, enhancements, and application upgrades.

Quality & Release

Functional, regression, UI/API automation, UAT, and production support.

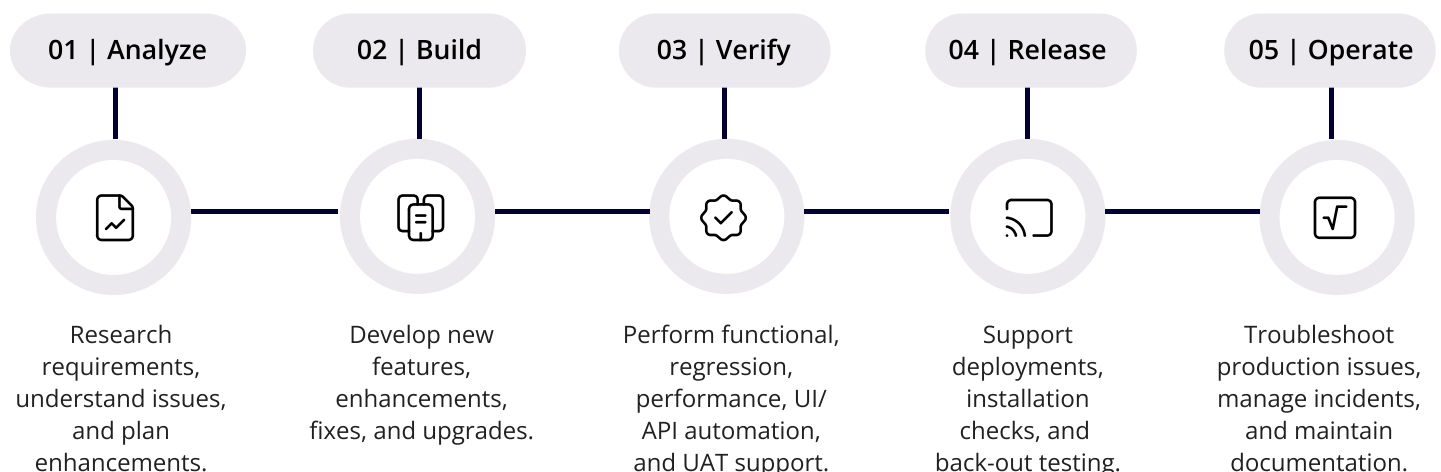
Production Responsibility

Troubleshooting, incident handling, request management, ticket queues, and documentation.

The eprtech Solution

One Delivery Lifecycle Across Change, Quality, Release & Production

eprtech connected product enhancement works with the controls required to build, test, release, and operate client-facing wealth applications.



What eprotech Delivered

Software Development



Supported analysis, research, feature development, enhancements, debugging, upgrades, and application maintenance.

Quality Engineering



Provided functional, regression, system, performance, UAT, and manual/automated testing, including UI and API automation.

Release Support



Supported deployments across development, testing, and production environments, including installation and back-out testing.

Production Maintenance



Handled application troubleshooting, ticket queues, incidents, and ongoing production support.

Distributed Delivery



Provided a blended delivery model spanning technical leadership, development, QA, and flexible engineering capacity.

Business Value

Continuous Engineering Capacity



Supported both feature delivery and ongoing application maintenance.

Stronger Quality Coverage



Expanded testing across manual and automated quality activities.

Controlled Releases



Supported deployments across development, test, and production environments.

Operational Continuity



Maintained production support through troubleshooting and incident handling.

Flexible Delivery Capacity



Combined remote leadership with distributed development and QA support.

Capabilities Demonstrated

Wealth Platform Engineering



Feature development, enhancements, upgrades, debugging, and maintenance.

Quality Engineering



Functional, regression, system, performance, UAT, UI, and API automation.

Release & Deployment



Deployment support, installation validation, and back-out testing.

Production Operations



Incident resolution, troubleshooting, ticket management, and application support.

Documentation & Knowledge



Technical and user documentation supporting ongoing operations.

Distributed Delivery



Remote and offshore engineering and QA capacity.

The Outcome

A Connected Delivery Lifecycle from Development to Production

By connecting analysis, development, quality engineering, release support, and production operations, eprotech helped sustain delivery velocity while supporting quality and production stability.

Analyze | Build | Verify | Release | Operate

Looking to Strengthen Wealth Platform Operations?

Explore how eprotech can support engineering velocity, quality automation, controlled releases, and production continuity across wealth-platform environments.

[Book a Conversation →](#)



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